



# Did We Hit A Home Run?

James & Janet Urban  
Longwood, FL 32750

1. When buying and selling your home why did you hire The Hard Working Nice Guy's Team?

*we had bought another house with him*

2. With one low and ten high, please rank how David and his team met or exceeded your expectations.

1    2    3    4    5    6    7    8    9    10

3. In thinking about the entire purchasing and selling process, what did you appreciate most about our services?

*Always giving updates and being available*

4. How would you describe your interaction with Debbie Joens and the service she provided? Please comment.

*same*

5. Did you feel like The Hard Working Nice Guy showed care and concern for your needs and that you received "Preferred Client" treatment throughout the entire process from David and his team? Please comment.

*Yes*

6. Were the vendors (Carpet Cleaners, Lender Painters, Pressure Washers, etc) we recommended beneficial? Please comment.

*N/A*

7. At any time, was there anything about the treatment you received, either from The Hard Working Nice Guy's team, the lender or the title company that caused you to feel uncomfortable? Please comment.

*NO*

8. When you think of The Hard Working Nice Guy and your real estate experience, what are one or two words that come to mind?

*Reliable and honest*

9. Will you use David and his team for your real estate needs in the future?

*yes*

10. James & Janet, we appreciate the opportunity to serve you and are deeply grateful for the trust you've placed in us. Thank you for introducing us to your family and friends and for telling them about the experience you had with David and his team!

*Janet & James*  
James & Janet

*8-29-21*

Date

